

National Assistive Technology Act Data System

State Plan - Full Report

North Carolina 2021

General Information

Statewide AT Program (Information to be listed in national State AT Program Directory)

State AT Program Title	North Carolina Assistive Technology Program (NCATP)
State AT Program URL	https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive-technol
Mailing Address	805 Ruggles Drive, MSC 2801
City	Raleigh
State	NC
Zip Code	27699
Program Email	tammy.koger@dhhs.ng.gov
Phone	919-855-3544
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Lead Agency

Agency Name	NC Department of Health and Human Services DVRS
Mailing Address	805 Ruggles Drive, MSC 2801
City	Raleigh
State	North Carolina
Zip Code	27566
Program URL	https://www.ncdhhs.gov/

Implementing Entity

Does your Lead Agency contract with an Implementing Entity to carry out the Statewide AT Program on its behalf? Yes		
Name of Implementing Agency	NC Division of Vocational Rehabilitation Services (DVRS)	
Mailing Address	805 Ruggles Drive	

City	Raleigh
State	NC
Zip Code	27699
Program URL	https://www.ncdhhs.gov/divisions/dvrs

General Information (Continued...)

Program Director and Other Contacts

Program Director for State AT Program (last, first)	Koger, Tammy	
Title	Director, NCATP	
Phone	919-855-3544	
E-mail	tammy.koger@dhhs.nc.gov	
Program Director at Lead Agency (last, first)	Koger, Tammy	
Title	Director, NCATP	
Phone	919-855-3544	
E-mail	tammy.koger@dhhs.nc.gov	
Primary Contact at Implementing Agency (last, first) - If applicable	Tammy Koger	
Title	Director, NCATP	
Phone	919-855-3544	
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Person Responsible for completing this form if other than Program Director

Name (last, first)	
Title	
Phone	
E-mail	

Certifying Representative

Name (last, first)	Kinsley, Cody
Title	Secretary, DHHS
Phone	919-855-4800
E-mail	cody.kinsley@dhhs.nc.gov

Module A: Change in Lead Agency or Implementing Entity

Does your Lead Agency contract with an Implementing Entity to carry out the Statewide AT Program on its behalf (From General Information)? $\underline{\underline{Yes}}$

1. Describe the mechanisms established to ensure coordination of activities and collaboration between the Implementing Entity and the state.

The Division of Vocational Rehabilitation Services (DVRS) is the division under the Department of Health and Human Services (DHHS) with the responsibility for carrying out all activities under the Assistive Technology Act. There is no sub-contract in place as the Division Director and the Program Director report to the Department with oversite provided by DHHS staff directly.

- 2. Is the Lead Agency named in this State Plan a new or different Lead Agency from the one designated by the Governor in your previous State Plan?
- 3. Is the Implementing Entity named in this State Plan a new or different Implementing Entity from the one designated by the Governor in the previous State Plan?

Module B: Advisory Council

1. How many representatives of the designated State agency for Vocational Rehabilitation are members of the advisory 1 council? 2. How many representatives of the designated State agency for Vocational Rehabilitation for individuals who are blind are members of the advisory council (when there is such a separate VR agency for individuals who are blind)? 3. How many representatives of a state Center for Independent Living are members of the advisory council?. 4. How many representatives of the State workforce development board established under the Workforce Innovation and 1 Opportunity Act are members of the advisory council? 5. How many representatives of the State educational agency are members of the advisory council? 1 6. How many additional representatives of other agencies and/or organizations are members of the advisory council? 6.1 Description of additional representatives of other agencies and/or organizations are members of the advisory council. Disability Rights of NC Self-Help Credit Union (Alternative Financing Program) 7. How many individuals with disabilities who use assistive technology or their family members or guardians are members of the advisory council?

Advisory Council Calculation

Description	Number
Individuals with disabilities that use AT or their family members or guardians on the advisory council	8
Total number of individuals on the advisory council	15
Percentage	53.33%

8. In accordance with section 4(c)(2) of the AT Act of 1998, as amended our state has a consumer-majority advisory council that provides consumer-responsive, consumer-driven advice to the state for planning of, implementation of, and evaluation of the activities carried out through the grant, including setting measurable goals. This advisory council is geographically representative of the State and reflects the diversity of the State with respect to race, ethnicity, and types of disabilities across the age span, and users of types of services that an individual with a disability may receive.

Module C: Actual Expenditures and Budgeted Allocations

1. Actual Expenditures Carryover Year Close-out

In the following table provide the actual expenditure data for the <u>closed-out carryover fiscal year AT grant award (liquidated the previous December 31)</u>. Please note, this data is for a specific year AT Act grant award amount, NOT any specific 12 month period of time as funds from a grant award can be obligated over more than that initial 12 month period.

For the State Plan submitted in the spring of 2022, you will report the closed-out grant award for FY19. The grant began 10/1/2018 with the first year ending on 9/30/2019, the first carryover year ended on 9/30/2020 and the second carryover year ended on 9/30/2021 with the 3 month liquidation period ending 12/31/2021.

Actual Expenditures for Closed-out Carryover Year Award	Final Expenditures	Percentage	Requirements
a. All State Level Activities	\$416,330.00	70.00%	The AT Act required state level expenditures to be at least 60% of grant award. If flexibility is claimed, at least 70% is required.
b. All State Leadership Activities	\$178,427.00	30.00%	
c. Total Expenditures	\$594,757.00		
d. Total Award	\$594,757.00		
e. Lapsed Amount	\$0.00	0.00%	
f. Transition Training & Technical Assistance Set Aside	\$8,922.00	5.00%	The AT Act requires at least 5% of state leadership expenditures to be spent on transition activities.

Module C: Actual Expenditures and Budgeted Allocations (Continued...)

2. Actual YTD Expenditures and Budgeted Allocations for Preceding Year Award

In the following table provide year-to-date (YTD) obligated and liquidated expenditure data for the <u>preceding fiscal year AT grant award</u> along with planned budget allocations for the unobligated remainder of that award. Please note, this data is for a specific year AT Act grant award amount, NOT any specific 12 month period of time as funds from a grant award can be obligated over a 24 month period.

For the State Plan submitted in the spring of 2022, you will report the closed-out grant award for FY20. The grant began 10/1/2019 with the first year ending on 9/30/2020, the first carryover year ended on 9/30/2021 and the second carryover year ended on 9/30/2022 with the 3 month liquidation period ending 12/31/2022.

The total grant award for was \$619,808.00

Actual & Planned Immediate Preceding Year Award Expenditures	YTD Obligated not Liquidated Expenditures	YTD Liquidated Expenditures	Planned not yet Obligated Expenditures	Total
All State Level Activities	\$204,222.00	\$144,235.00	\$85,521.00	\$433,978.00
All State Leadership Activities	\$87,524.00	\$61,814.00	\$36,492.00	\$185,830.00
Total	\$291,746.00	\$206,049.00	\$122,013.00	\$619,808.00
Transition Training & Technical Assistance	\$7,467.00	\$0.00	\$1,824.00	\$9,291.00

Module D: State Level Activity Summary

1. Which State Financing Activities do you conduct?

- Financial Loan
- Other State Financing that directly provides AT (telecommunications programs, etc.)

2. Which Reutilization Activities do you conduct?

- Device Exchange
- Device Reassignment or Open Ended Loan

3. Do you conduct Short-term Device Loans?

Yes

4. Do you conduct Device Demonstrations?

Yes

Module E: Financial Loan

1. Select the one option that best describes who conducts this activity. Other entities e.g. contractors (Others)
2. Select the <u>one option</u> that best describes from where this activity is conducted. Regional sites (Regional)
3. Do you charge a fee for this activity? (This fee is separate from and addition to the financial loan made.) $\rm No$
. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Have written agreement with this entity
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module E: Financial Loan (Continued...)

Local/Community Entities (select any/all)

Private Entities (select any/all)

Other (select any/all)

5. This activity offers the following types of assistance. (select all that apply – at least one is required)

Identify all types of loans the Statewide AT Program offers, regardless of whether any loans of that type are currently outstanding.

· Revolving loans

6. The lowest interest percentage for loans as established by the policies of the activity.

4.0000%

7. The highest interest percentage for loans as established by the policies of the activity.

4.0000%

8. The lowest loan amount (in dollars) provided as established by the policies of the activity.

N/A

9. The highest loan amount (in dollars) provided as established by the policies of the activity.

N/A

10. Describe the activity.

The NC AFP program is operated and managed by the Self-Help Credit Union. The agreement between NCATP and the Self-Help Credit Union allows NCATP to make recommendations for AT equipment and assist individuals in identifying other funding options prior to contacting the AFP program. Individuals receiving assistance from this program can contact one of the NCATP centers, apply on-line or contact one of the Self-Help Credit Union branches located across North Carolina. Financial loans are capped at a max interest rate of 4% and extended terms are set by the Credit Union regarding income and pay-back options. Individuals accessing this service need a financial loan to acquire the assistive technology device, durable medical device, home modification, vehicle modification and/or pay co-pays associated with these items.

11. The online page for this specific activity can be found at:

https://www.self-help.org/personal/loans/other-loa

• Receive financial support from this entity

viodule F: Other State Financing Activities that Directly Provides A1
1. Which of the following activity/activities are conducted? (select all that apply)
Identify all types of other state financing programs that directly provide AT that are conducted.
• Other (Describe)
Provide a description of the other activity/activities conducted. The NC Assistive Technology Program (NCATP) under the Division of Vocational Rehabilitation (DVRS) in partnership with the Division of Aging and Adult Services (DAAS) received funding under the CARES act to provide and increase access to tele-rehabil
2. Select the <u>one option</u> that best describes who conducts this activity/activities. The Statewide AT Program (State AT)
3. Select the <u>one option</u> that best describes from where this activity/activities is conducted. Regional sites (Regional)
4. Do you charge a fee for this activity/activities? (select one) No
5. Identify the types of collaborations you have in place to conduct this activity/activities.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Receive financial support from this entity
Disability/Assistive Technology Organizations (select any/all)
Disability/Assistive reciniology Organizations (select any/an)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)
Have written agreement with this entity

Module F: Other State Financing Activities that Directly Provides AT (Continued...)

Local/Community Entities (select any/all)	
Private Entities (select any/all)	
Other (select any/all)	

6. Describe the activity/activities.

During 2021, NCATP updated tele-health and independent living devices in all 9 AT centers providing equipment loans to individuals across the state. During this process, NCATP trained staff completed assistive technology assessments on over 200 individuals providing information on needed technologies and resources. Staff identified individuals with limited or no access to funding for needed devices and partnered with DAAS to receive Cares Act funding providing individuals with necessary devices allowing access to tele-supports, decreasing loneliness and social isolation, and providing access to direct medical care. The goal is provide 150 individuals with equipment allowing better access to medical providers, care givers and family members/social supports. NCATP capped the total cost per person at 3,000.00 and therefore partnered with Easter Seals/UCP to support additional equipment and/or installation of items as necessary. In addition, NCATP staff increased outreach to individuals who are aging and/or disabled by providing presentations at local events across the state, specifically in rural areas. During the month of May and in celebration for Older Americans Month, NCATP hosted 3 AT Pop-Up events. featuring 7 to 10 highlighting services for individuals who are aging and/or disabled. Vendors included CoVid-19 vaccine providers and local support partners.

7. The online page for this specific activity can be found at:

https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive-technology-program

Module H: Device Exchange

1. Select the one option that best describes who conducts this activity. The Statewide AT Program (State AT)
2. Select the one option that best describes from where this activity is conducted. One central location (Central)
3. Do you charge a fee for this activity? No
4. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module H: Device Exchange (Continued...)

Local/Community Entities (select any/all)	
Private Entities (select any/all)	
Other (releast envisible)	_
Other (select any/all)	

- 5. Select the option that best describes what happens when a device is exchanged. (select all that apply)
 - The Statewide AT Program is involved in the transaction

6. Describe the activity.

NCATP offers device exchange services by managing and tracking information provided by individuals and family members. NCATP encourages consumers and family members who are potential "sellers" of used assistive technology to list their items for sale and in turn, potential "buyers" of used assistive technology can search the site for products they are interested in buying. The Exchange Post helps individuals who might not have other resources to buy AT items new or those people trying to keep their costs down. Vendors or businesses cannot post items for sale. People who are interested in buying used equipment can check the listing regularly to find items they wish to buy. The listing of used equipment is maintained and updated constantly as sellers can enter new items at any time. Individuals can access via web and request and emailed or print copy of items listed. The seller and buyer interact directly with each other. A wide range of used assistive technology devices are listed in the categories per the designated, approved federal taxonomy.

7. The online page for this specific activity can be found at:

https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive-technology-program

Module I: Device Refurbish and Reassignment and/or Open-ended Loan

1. Select the one option that best describes who conducts this activity. The Statewide AT Program (State AT)
2. Select the one option that best describes from where this activity is conducted. Regional sites (Regional)
3. Do you charge a fee for this activity? No
I. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module I: Device Refurbish and Reassignment and/or Open-ended Loan (Continued...)

Local/Community Entities (select any/all)
Private Entities (select any/all)
Other (select any/all)

- 5. Select the option(s) that describe how a reutilized device is provided to a recipient. (select all that apply)
 - · Device ownership is transferred to the recipient
 - · Device is loaned for as long as the recipient needs it with no ownership transfer

6. Describe the activity.

NCATP provides "open-ended loans" utilizing equipment previously used in the NCATP Demo-Loan program. These items have been purchased with state or federal funds and remain the property of the state; however, due to items being outdated and no longer available for purchase, NCATP provides these devices to individuals as an extended or open ended loan. Items are to be returned to NCATP if the individual no longer needs the device(s). NCATP also provides access to "re-used" items through small reuse loan closets across the state. Currently, NCATP has small reuse loan closets in each of our 9 centers. These items are acquired by NCATP through donations and/or drop off; however, the items are gently used and in good working condition. NCATP staff collect, triage, sanitize devices and catalogue for availability, as needed/requested. NCATP does not currently have the capacity to refurbish items and will not accept any item needing repair. Due to each center having capacity to manage and store a limited number of items, NCATP does not advertise re-use items on our webpage. Information is shared by AT staff and partners across the state.

7. The online page for this specific activity $$\rm N/A$$ can be found at:

Module J: Device Loan

1. Select the <u>one option</u> that best describes who conducts this activity. The Statewide AT Program (State AT)
2. Select the <u>one option</u> that best describes from where this activity is conducted. Regional sites (Regional)
3. Do you charge a fee for this activity? No
4. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module J: Device Loan (Continued...)

Local/Community Entities (select any/all)	
Private Entities (select any/all)	
Other (select any/all)	

5. Select the option that describes how the majority of devices loaned are delivered to and returned from a borrower. (select

The majority of devices are delivered or picked up in-person

6. Describe the activity.

one)

The short-term device loan program is operated by NCATP and is available statewide through 9 AT centers. Most equipment is available for loan up to 14 days with another 2 week extension, if the device is not on a waiting list. Devices available meet the needs of adults and children of all ages with all abilities. The program includes a wide range of equipment including switches and mounts, computer access devices, environmental controls, hearing devices, home modifications, vision, recreational devices and augmentative communication devices. High Tech communication devices and ramps are loaned up to 30 days allowing individuals and professionals to meet the required trial period for most funding sources and insurance carriers, including NC Medicaid. Most devices are picked up at one of the local NCATP centers or delivered by one of the NCATP staff to the individual's home, school, or other community setting. Occasionally devices will be mailed; however, this is only in extreme cases. NCATP does not charge for any of our device loan programs. Loans must be requested by contacting or visiting one of the NCATP centers. There is currently no on-line request for a device loan.

7. The online page for this specific activity can be found at:

https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive technology-program

Module K: Device Demonstration

1. Select the one option that best describes who conducts this activity. The Statewide AT Program (State AT)
2. Select the <u>one option</u> that best describes from where this activity is conducted. Regional sites (Regional)
3. Do you charge a fee for this activity? No
1. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module K: Device Demonstration (Continued...)

Local/Community Entities (select any/all)	
Private Entities (select any/all)	
Other (select any/all)	

5. Describe the activity.

NCATP provides device demonstrations across North Carolina through each of the 9 NCATP centers. More recently and as a result of the CoVid pandemic, NCATP started providing online scheduled demos on various assistive technology devices. These 30 minute live and recorded demonstrations are held weekly and open to anyone with an interest in the product of the day. Question and answers are provided throughout the session with additional time at the end of the demonstration. NCATP staff are currently looking at other ways to provide tele-demonstrations providing increased outreach to individuals in rural areas and within historically marginalized populations (HMP) across North Carolina. Staff utilize the Beam and Vgo Tele-presence robotic devices, as well as other tele-presence devices providing virtual demonstrations in each of the 9 AT Centers. Device demonstration videos are posted online on the NCATP You Tube channel providing individuals the opportunity to review various categories of assistive technology and become familiar with the type of devices available. Procurement of devices is completed as funds are available through use of federal funds, state appropriations and other private funding. NCATP follows all NC state guidelines regrading purchasing of devices; however, each center identifies items needed for the purpose of device demonstration in their individual centers. This allows staff to meet the needs in their local areas. NCATP staff and the Grant Advisory Council have identified target populations and work diligently with external partners to provide device demonstrations to individuals and professionals within the HMP groups, individuals who are aging, veteran groups, and emergency management areas.

6. The online page for this specific activity can be found at:

https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive-technology-program You Tube Channel:

https://www.youtube.com/playlist?list=PLUadR7S9ykdkBcJLZHMBcJG0F3RHQ55Mn

Module L: Training

Module L: Training (Continued...)

Local/Community Entities (select any/all)

- · Have written agreement with this entity
- Receive financial support from this entity

Private Entities (select any/all)

- Have written agreement with this entity
- Receive financial support from this entity

Other (select any/all)

2. Provide a short description of at least one and no more than three planned training activities. One of the activities described must be planned Information and Communication Technology (ICT) accessibility training that will provide the required ICT Training performance measures. If the Statewide AT Program is meeting the transition requirements of the AT Act through training, please describe that planned activity. If the Statewide AT Program sponsors or co-sponsors a statewide conference please include that event as one you describe.

Planned ICT Accessibility Training (required)

NCATP staff created a webinar for DHHS staff statewide on MS Word accessibility. The training was hosted online and attended by over 150 individuals statewide. Following the webinar, DHHS posted the training on the states Learning Management System (LMS) to be accessed by all state employees. The follow up training to the initial MS Word Accessibility training is to provide MS Forms Accessibility and MS Power Point Accessibility. Both of these trainings will be conducted via live webinar and then posted to the LMS system. The follow up trainings have been requested by the Office of State Human Resources (OSHR) and is part of making North Carolina an Employment First state.

Planned Transition Training or Other Training Activity (optional)

NCATP staff work with the Department of Public Instruction (DPI) as a core member of the Accessible Instructional Material (AIM) project. AIM not only focuses on accessible educational material but includes transition to post-secondary and/or employment instruction. NCATP staff leads and provides all training on using assistive technology in the secondary, post-secondary and employment settings. To date, trainings have included "AT for Employment", "AT for Independent Living", "AT in Grades K-5", and "AT for High School". Upcoming trainings focus on "Access to AT During Transition", "AT and DVRS" and "AT and Community College". NCATP Staff will also be presenting at the annual NC Community College Conference highlighting assistive technology in the classroom.

Planned Statewide Conference or Other Training Activity (optional)

Annually, NCATP hosts the NC Assistive Technology Expo. As a result of the CoVID-19 pandemic, the AT Expo has been a virtual event for past two years and will continue to be virtual for the 2022 year; however, the goal is to return to a live (face to face) expo in 2023 in partnership with the Department of Public Instruction Assistive Technology Division. The AT Expo highlights over 30 assistive technology vendors across all categories of AT. In addition, NCATP hosts several AT Pop Up Events across the state. We have partnered with the Self-Help Credit Union and Disability Rights of NC hosting 10 AT Pop-ups in rural areas of the state. Currently NCATP staff are planning for three AT Pop-Up events hosted in the the eastern, central, and western regions of state and emphasizing AT and Aging. Plans for AT Pop-Ups in 2023 are being discussed and may highlight AT and Recreation and Gaming.

3. The online page for this specific activity can be found at:

https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services/north-carolina-assistive-technology-program/sharing-news

Module M: Technical Assistance

1. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module M: Technical Assistance (Continued...)

Local/Community Entities (select any/all)	
Private Entities (select any/all)	_
Other (select any/all)	_

2. Provide a short description of at least one and no more than two planned technical assistance activities. If the Statewide AT Program is meeting the transition requirements of the AT Act through technical assistance, please describe that planned activity.

Planned Transition Technical Assistance or Other Technical Assistance Activity (required)

NCATP provides technical assistance for individuals, professionals, and caregivers regarding access to and the need for assistive technology devices and services throughout the transition process. North Carolina must respond to the Olmstead Supreme Court assuring individuals in NC effectively transition from group residential settings to independent living. NCATP leadership is directly involved in setting goals under the Olmstead plan assuring access to assistive technology during this process. Working with DHHS leadership and other partners, NCATP is instrumental in assuring assistive technology services and devices are available to individuals across the state.

Planned Other Technical Assistance Activity (optional)

North Carolina is and Employment First state and NCATP leadership has a key role on the Employment First team. NCATP staff are instrumental in assuring all resources within state government are accessible for individuals looking for employment opportunities across the state. Staff have and continue to work with the Office of Human Resources (OSHR), the Governor's office, and the Division of Vocational Rehabilitation (DVRS) providing technical assistance on accessibility, access to assistive technology in the workplace and assuring all employees have tools necessary to be successful in employment.

Module N: Public Awareness

1. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module N: Public Awareness (Continued...)

Local/Community Entities (select any/all)	
Private Entities (select any/all)	
Other (select any/all)	

2. Provide a short description of at least one and no more than two planned major public awareness activities. If the Statewide AT Program conducts a major ongoing public awareness activity such as an annual AT awareness day with a Governor's Proclamation, please include that activity.

Major Annual Planned or Other Public Awareness Activity (required)

NCATP hosts several AT Pop Up Events across the state. These have become annual events providing information and public awareness on assistive technology products and services. In the past, we have partnered with the Self-Help Credit Union and Disability Rights of NC hosting AT Pop-ups in rural areas of the state. For 2022, NCATP staff are planning three AT Pop-Up events hosted in the the eastern, central, and western regions of state emphasizing AT and Aging and Aging in Place. Planning for 2023 consists of possible topics such as accessible recreation and accessible gaming.

Planned Other Public Awareness Activity (optional)

NCATP works with the North Carolina Rehabilitation Association and presents at the Legislative Breakfast each summer. This event is typically attended by 15 to 20 NC Legislators receiving information and a general overview of the NCATP program. The highlight of the event are individual stories from NCATP and DVRS program recipients.

Module O: Information and Assistance

1. Identify the types of collaborations you have in place to conduct this activity.
Banks/Financial Institution (select any/all)
Independent Living Center (select any/all)
Easter Seals (select any/all)
Disability/Assistive Technology Organizations (select any/all)
Federal Entities/Agencies (select any/all)
State Entities/Agencies (select any/all)

Module O: Information and Assistance (Continued...)

Local/Community Entities (select any/all)
Private Entities (select any/all)
Other (select any/all)

2. Describe the activity

Our Statewide AT Program has nine regional sites. Each center is staffed with at least one full-time staff member specializing in assistive technology services and devices. Our Raleigh and Charlotte centers have additional staff, including the NCATP Director, Inventory Specialist, and Information and Referral Specialist. Staff provide face-to-face, virtual, e-mail, and telephone assistance, as well as extensive training. Individuals can contact any of the nine sites and speak with staff. In addition to contacting individual NCATP staff, individuals may contact the AT program through the general atintake.dhhs.nc.gov email address. Messages are forwarded to the appropriate staff based on location and/or area of request. Our policy is to respond to all requests within 24 hours of receipt during regular working hours (Monday-Friday).

Assurances and Measurable Goals

Section 4(d) of the AT Act prescribes the duties of the Lead Agency receiving a grant under section 4 of the AT Act and requires the State to provide a number of assurances in its application for funds. 34 CFR part 76 also requires that any State Plan include certain assurances. The Statewide AT Program certifying representative will attest to these assurances and other requirements below and by submitting the State Plan, will affirm that to the best of his or her knowledge and belief all information provided in the State Plan is true and correct and the State Plan fully discloses all known weaknesses concerning the accuracy, reliability, and completeness of the information.

Assurances

As the Certifying Representative of the Lead Agency for the State of , I hereby assure the following:

- 1. The Lead Agency prepared and submitted this State Plan on behalf of the State of NC.
- 2. The Lead Agency submitting this plan is the State agency that is eligible to submit this plan and if an Implementing Entity is identified it is designated to implement the required AT Act activities.
- 3. The State agency has authority under State law to perform the functions of the State under this program.
- 4. The State legally may carry out each provision of this plan.
- 5. All provisions of this plan are consistent with State law.
- 6. A State officer, specified by title in this certification, has authority under State law to receive, hold, and disburse Federal funds made available under the plan.
- 7. The State officer who submits this plan, specified by title in this certification, has authority to submit this plan.
- 8. The agency that submits this plan has adopted or otherwise formally approved this plan.
- 9. The plan is the basis for State operation and administration of the program.
- 10. The Lead Agency will maintain and evaluate the program under this State Plan.
- 11. The State will annually collect data related to the required activities implemented by the State under this section in order to prepare the progress reports required under subsection 4(f) of the Act.
- 12. The Lead Agency will submit the annual progress report on behalf of the State.
- 13. The State will prepare reports to the Secretary in such form and containing such information as the Secretary may require to carry out the Secretary's functions under this Act and keep such records and allow access to such records as the Secretary may require to ensure the correctness and verification of information provided to the Secretary.
- 14. The Lead Agency will control and administer the funds received through the grant.
- 15. The Lead Agency will make programmatic and resource allocation decisions necessary to implement the State Plan.
- 16. Funds received through the grant will be expended in accordance with Section 4 of the Act, and will be used to supplement, and not supplant, funds available from other sources for technology-related assistance, including the provision of assistive technology devices and assistive technology services.
- 17. The Lead Agency will ensure conformance with all applicable Federal and State accounting requirements.
- 18. The State will adopt such fiscal control and accounting procedures as may be necessary to ensure proper disbursement of and accounting for the funds received through the grant.
- 19. Funds made available through a grant to a State under this Act will not be used for direct payment for an assistive technology device for an individual with a disability.
- 20. A public agency or an individual with a disability holds title to any property purchased with funds received under the grant and administers that property.
- 21. The physical facility of the Lead Agency and Implementing Entity, if any, meets the requirements of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) regarding accessibility for individuals with disabilities. Section 4(d)(6)(E)
- 22. Activities carried out in the State that are authorized under this Act, and supported by Federal funds received under this Act, will comply with the standards established by the Architectural and Transportation Barriers Compliance Board under section 508 of the Rehabilitation Act of 1973 (20 U.S.C. 794d). Section 4(d)(6)(G)
- 23. The Lead Agency will coordinate the activities of the State Plan among public and private entities, including coordinating efforts related to entering into interagency agreements.
- 24. The Lead Agency will coordinate efforts related to the active, timely, and meaningful participation by individuals with disabilities and their family members, guardians, advocates, or authorized representatives, and other appropriate individuals, with respect to activities carried out through the grant.