# Michigan Assistive Technology Program State Plan for Assistive Technology

**Federal Fiscal Years 2018-2020**

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*Expiration Date: March 31, 2021*

**Assistive Technology State Grant Program**

**State Plan for FY 2018-2020**

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## Identification & Description of Lead Agency and Implementing Entity

|  |  |
| --- | --- |
| **Statewide AT Program (Information to be listed in national State AT Program Directory)** | |
| 1. State Program Title: Michigan Assistive Technology Program (MATP) | |
| 2. [State AT Program UR](https://mymdrc.org/assistive-tech)L (home page for State AT Program) https://mymdrc.org/assistive-tech | |
| 3. Mailing address 3498 E. Lake Lansing Road Ste 100 | 5. State Michigan |
| 4. City East Lansing | 6. Zip code 48823 |
| 7. Main email address (for general public to use to contact State AT Program) above | |
| 8. Main phone number (for general public to use to contact State AT Program) 517.333.2477 | |
| 9. Separate TTY number (for general public to use to contact State AT Program) 711 | |
| **Lead Agency** | |
| 10. Agency name Michigan Department of Labor and Economic Opportunity (LEO) - Michigan Rehabilitation Services (MRS) | |
| 11. Mailing address 105 W. Allegan St. | 13. State Michigan |
| 12. City Lansing | 14. Zip code 48933 |
| 15. Lead Agency URL <https://www.michigan.gov/mrs> | |
| **Implementing Entity** | |
| 16.Does your Lead Agency contract with an Implementing Entity to carry out the Statewide AT Program on its behalf? Yes  No *If yes, complete Items 17–22.* | |
| 17. Name of Implementing Entity Michigan Disability Rights Coalition (MDRC) | |
| 18. Mailing address 3498 E. Lake Lansing Road Ste 100 | 20. State Michigan |
| 19. City East Lansing | 21. Zip code 48823 |
| 22. Implementing Entity URL: [www.mymdrc.org](http://www.mymdrc.org) | |
| **Program director and other contacts** | |
| 23. Program Director for State AT Program (last, first) Metzmaker, Theresa | |
| 24. Title Executive Director, MDRC | |
| 25. Phone 517.333.2477 | |
| 26. E-mail mdrc@mymdrc.org | |
| 27. Primary Contact at the Lead Agency (last, first) Piatt, Jenny | |
| 28. Title Director, Business Network Division, MRS | |
| 29. Phone 517-241-0314 | |
| 30. E-mail PiattJ@michigan.gov | |
| 31. Primary Contact at Implementing Entity (last, first) – If applicable Wyeth, Kathryn | |
| 32. Title Assistive Technology Team Leader | |
| 33. Phone 517.333.2477 | |
| 34. E-mail mdrc@mymdrc.org | |
| **Person Responsible for completing this form if other than State AT Program Director** | |
| 34. Name (last, first) Wyeth, Kathryn | |
| 35. Title See above | |
| 36. Phone See above | |
| 37. E-mail See above | |
| **Certifying Representative** | |
| 38. Name (last, first) Fullerton, Tina | |
| 39. State Bureau Director, Michigan Rehabilitation Services | |
| 40. 517- 243-3342 | |
| 41. fullertont@michigan.gov | |

* + 1. **Describe the mechanisms established to ensure coordination of activities and collaboration between the Implementing Entity and the state if you have a designated Implementing Entity identified above.**

MRS and MATP meet on a regular basis to discuss the program. MRS is also represented on the MATP’s Advisory Committee. As a part of this contract, MATP submits quarterly reports on objectives to MRS. MRS reviews subcontracts made between MDRC and other organizations for activities under the AT Act Funding. The Lead Agency also receives and reviews MDRC’s annual audit reports and this state plan.

* + 1. **Is the Lead Agency named in this State Plan a new or different Lead Agency from the one designated by the Governor in your previous State Plan?**

No.

**If you answered no to this question, and you do not use an Implementing Entity, you may skip ahead to the next section. Otherwise, you must answer the following questions.**

* + 1. **Explain why the Lead Agency previously designated by the Governor should not serve as the Lead Agency. Answer only if Question 2 above is yes.**
    2. **Explain why the Lead Agency newly designated by the Governor should serve as the Lead Agency. Answer only if Question 2 above is yes.**
    3. **Is the Implementing Entity named in this State Plan a new or different Implementing Entity from the one designated by the Governor in the previous State Plan?**

No

## Advisory Council, Budget Allocations and Actual Expenditures, and Identification of Activities Conducted

### Advisory Council

1. In accordance with section 4(c)(2) of the AT Act of 1998, as amended, our state has a consumer-majority advisory council that provides consumer-responsive, consumer-driven advice to the state for planning of, implementation of, and evaluation of the activities carried out through the grant, including setting measurable goals. This advisory council is geographically representative of the State and reflects the diversity of the State with respect to race, ethnicity, and types of disabilities across the age span, and users of types of services that an individual with a disability may receive.  
   **Yes**
2. The advisory council includes a representative of the designated State agency, as defined in section 7 of the Rehabilitation Act of 1973 (29 U.S.C. 705).   
   **Yes**
3. The advisory council includes a representative of the State agency for individuals who are blind (within the meaning of section 101 of that Act (29 U.S.C. 721)).   
   **Yes**
4. The advisory council includes a representative of a State center for independent living described in part C of title VII of the Rehabilitation Act of 1973 (29 U.S.C. 796f et seq.).   
   **Yes**
5. The advisory council includes a representative of the State workforce development board established under section 101 of the Workforce Innovation and Opportunity Act.   
   **No, however guidance is being sought by the lead agency for a state workforce board member.**
6. The advisory council includes a representative of the State educational agency, as defined in section 9101 of the Elementary and Secondary Education Act of 1965 as reauthorized.   
   **Yes**
7. The advisory council includes other representatives (list below)  
   **None**
8. The advisory council includes a majority of individuals with disabilities that use assistive technology or their family members or guardians: **6**
9. Enter the total number of individuals on the advisory council -**10**
10. Calculate the percentage (divide A/B) – **60%**
11. If the Statewide AT Program does not have the composition and representation required under section 4(c)(2)(B), explain here.   
    **MATP has not been able to find a representative from the state workforce development board established under section 101 of the Workforce Innovation and Opportunity Act. MATP is working with the lead agency to identify a state workforce contact for the board.**

### 

### Actual Expenditures and Budgeted Allocations

**Actual Expenditures Carryover Year Close-out (annual update required-table reset)**

| **Actual Expenditures for Closed-out Carryover Year Award** | **Final Expenditures** | **Percentage** |
| --- | --- | --- |
| **A. All State Level Activities** | $459,849.29 | 65.69% |
| **B. All State Leadership Activities** | $240,227.71 | 34.41% |
| **C. Transition Training & Technical Assistance** | $26,924.35 | 11.21% |
| **D. Total Expenditures** | $700,077 | 100% |
| **E. Total Award** | $700,077 | 100% |
| **F. Lapsed Amount** | $0 | 0 |

Note: The final expenditure amount on line D must equal the amount drawn down in the ACL Payment Management System.

**Actual YTD Expenditures and Budgeted Allocations for Immediately Preceding Year Award (annual update required-table reset)**

| **Actual & Planned Immediately Preceding Year Award Expenditures** | **YTD Obligated not Liquidated Expenditures** | **YTD Liquidated Expenditures** | **Planned not yet Obligated Expenditures** | **Total** |
| --- | --- | --- | --- | --- |
| **All State Level Activities** | $364,816.97 | $79,386.03 | $39,320.40 | $483,523.40 |
| **All State Leadership Activities** | $152,987.54 | $37,352.46 | $26,213.60 | $216,553.60 |
| **Transition Training & Technical Assistance** | $19,546.97 | $5,364.03 | 0 | $24,911.00 |
| **Total** | $517,804.51 | $116,738.49 | $65,534.00 | $700,077.00 |

## State Level Activities

### State Level Activities Conducted and Program Structure

| **AT Act State Level Activities** | **Activity Conducted?** | **Who conducts? State** | **Who conducts? Other** | **Who conducts? Both** | **Where conducted? Central** | **Where conducted? Regional** | **Where conducted? Both** | **Fee Charged** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **State Financing-Financial Loan** | Yes | No | No | Yes | Yes | No | No | No |
| **State Financing-Other that Directly Provides AT** | No | No | No | No | No | No | No | No |
| **State Financing-Other that Creates Savings for AT** | No | No | No | No | No | No | No | No |
| **Reuse-Device Exchange** | Yes | Yes | No | No | Yes | No | No | No |
| **Reuse-Device Open Ended Loan or Reassign** | No | No | No | No | No | No | No | No |
| **Device short-term loan** | Yes | No | No | Yes | No | Yes | No | No |
| **Device demonstra-tion** | Yes | No | No | Yes | No | Yes | No | No |

### State Level Activities Not Conducted

| **Comparability & Flexibility** | **Yes/No** | **State Level Activities** | **Not Performed Claiming --** |
| --- | --- | --- | --- |
| **Financial Loan** | No | State Financing |  |
| **Other State Financing that Directly Provides AT** | Yes | State Financing |  |
| **Other State Financing that Creates Savings for AT** | Yes | State Financing |  |
| **Device Exchange** | No | Reuse |  |
| **Device Reassignment or Open-Ended Loan** | Yes | Reuse |  |
| **Device short-term loan** | No | Short-term Loan |  |
| **Device demonstration** | No | Demonstration |  |

## State Financing Activities

### Financial Loan Program

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **Yes** | **No** | **No** |
| **Independent Living Center** | **No** | **No** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **Yes** | **Yes** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **No** | **No** | **No** |
| **Local/Community Entities** | **No** | **No** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other** *(describe)* | **No** | **No** | **No** |

This activity offers the following types of assistance (identify all that apply).

* **Revolving loans**

**X Loan guarantees**

* **Interest buy-downs**
* **Combined loan guarantee and interest buy-down**

The lowest interest amount for loans as established by the policies of the activity (leave blank if NA).

The highest interest amount for loans as established by the policies of the activity (leave blank if NA).

The lowest loan amount provided as established by the policies of the activity (leave blank if N/A).

The highest loan amount provided as established by the policies of the activity (leave blank if N/A). Provide dollar amount.   
**$30,000**

#### Description of Michigan Assistive Technology Loan Program (MATL)

The Michigan Assistive Technology Loan program (MATL) operated under Title III of the AT Act of 1998 beginning in 2001. In 2006, the fund was transitioned to United Cerebral Palsy Michigan (UCP-MI) as the community-based organization who facilitates the program. UCP-MI partners with Michigan State University Federal Credit Union (MSUFCU) to offer the financial loans for the purchase of AT. Michigan Assistive Technology Program (MATP) operated by Michigan Disability Rights Coalition provides financial support through a subcontract with UCP-MI for the MATL.

MATL offers financial loans for Michigan residents who are people with disabilities, older adults with disabilities, and/or family members of people with disabilities. It offers applicants assistance to find appropriate technology, find technology needs assessments and competitive prices for equipment. MATL refers calls to www.atxchange.com for the buying/selling of used equipment.

MATL loans are for low-tech or high-tech AT, as well as home adaptations for accessibility, modifications to a vehicle, and modified vehicles. Allowable equipment includes but is not limited to, hearing aids, wheelchairs, motorized scooters, voice simulation systems, Braille equipment, telecommunications equipment, augmentative communication systems, environmental control units, computers, adapted recreational equipment, accessible home modifications, and modified vehicles. Applications may include costs for warranties, maintenance contracts and/or training. People have used the loan to both purchase AT and related services and build or improve their credit scores.

There is no minimum loan amount and the maximum loan amount is $30,000. Borrowers use MATL when they are not be able to get a loan or funding elsewhere. They may also decide to apply for a loan because they are eligible for other funding but the wait is too long or the procedures too burdensome. The loan may be used in combination with grants and other programs to purchase needed AT, when a genuine choice is made by the person to incur debt.

If the borrower qualifies for a loan through MSUFCU, the credit union makes a direct loan. If the borrower does not meet all of the direct loan criteria, MSUFCU will recommend either a 60% loan guarantee or a 100% loan guarantee through MATL. When MSUFCU recommends a loan guarantee, the MATL loan committee will review the loan application and the MSUFCU recommendations and make a decision whether to guarantee the loan for the person who does not meet the direct loan criteria. If the loan committee approves the loan with a guarantee, MATL funds are used as collateral while the borrower repays the loan, thus allowing a person to access a loan that otherwise would have been denied by the financial institution.

MATP continues to work with UCP MI’s MATL program to improve services to people with disabilities in Michigan. MATL will research and look for ways to implement interest rate buy-downs, microloan options, and other tools and methods that would make MATL services more affordable and meet the needs of Michigan residents with disabilities.

People learn about MATL though the MSU Federal Credit Union, UCP Michigan, MATP, state agencies including vocational rehabilitation, disability and aging service providers. UCP contracts with local sites around the state for awareness of the program, most often Disability Network agencies (Centers for Independent Living). Applications can now be submitted on-line through the MSU Credit Union’s site. People can also access the MATL program by calling UCP Michigan.

The online pages for MATL can be found at: [Application for MATL](file:///C:\Users\Kathryn\MATP%20Dropbox\MATP%20Team%20Main%20folder\State%20Plan%20for%20AT\New%20State%20Plan%20Due%20March%202020\Application%20for%20MATL) (https://www.msufcu.org/UCPloan) and [UCP MI MATL](https://www.ucpmichigan.org/assistivetech) (https://www.ucpmichigan.org/assistivetech)

### Device Reutilization Activities

#### Device Exchange

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **No** | **No** | **No** |
| **Independent Living Center** | **No** | **No** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **No** | **No** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **Yes** | **Yes** | **No** |
| **Local/Community Entities** | **No** | **No** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other** *(describe)* | **No** | **No** | **No** |

Select the option that best describes what happens when a device is exchanged. Identify only one.

**The transaction is direct consumer-to-consumer**

**The Statewide AT Program is involved in the transaction**

**Description of ATXchange.org**

The Assistive Technology Xchange (ATX) is operated by Michigan’s AT Program (MATP) on a platform provided by the Nebraska AT program. Annual changes and updates to the platform are voted on and paid for by all states that use the platform.

People learn about the site through a variety of advertising including brochures, PSAs, social media and articles in newspapers and newsletters. They also can learn about the site through organizations and agencies that provide other MATP services with the AT Program and from presentations by AT Program staff members.

If an individual with a disability or family member is looking for a used device (a "buyer"), they will contact ATX through the website. Anyone can browse the site and view items. A number of factors, including category and date posted, can be selected to sort items. They can also bookmark items for future reference. If the individual doesn’t see a needed item posted, they can sign up for an account or log in and select "Place a Want Ad". They are then prompted to complete a form. They can choose to receive an email when items matching their needs are posted.

If a buyer locates a device to purchase or receive, they can contact the seller by the means that the seller has identified as acceptable. The seller and buyer negotiate the terms of exchanging the device, including price and shipping, between themselves without any involvement of the program. AT Program staff attempt to contact the buyer and seller for a follow-up survey to collect required data.

Additional information is available on the site through a list of frequently asked questions (FAQs) which provides information about the ATX and MATP policies.

The webpage for the [ATXchange](https://atxchange.org/) can be found at: https://atxchange.org/,

### Device Demonstration Activity

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **No** | **No** | **No** |
| **Independent Living Center** | **Yes** | **Yes** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **Yes** | **Yes** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **No** | **No** | **No** |
| **Local/Community Entities** | **Yes** | **Yes** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other** *(describe)* | **No** | **No** | **No** |

#### Description of Device Demonstration

The purpose of a device demonstration is to compare and contrast the features and benefits of a variety of devices in order to make an informed decision about whether the device(s) will help. Device demonstrations can include one device or multiple devices. Sometimes the person may want to compare and contrast devices with something they already own.

The person will have a chance to learn about each device in this hands-on demonstration. They will also be given information about how to contact funding sources, vendors, repair services or other services. At the end of the demonstration, the participants will be asked to fill out two brief surveys.

Device demonstrations are completed through MATP’s subcontracts with organizations such as Centers for Independent Living, Disability and Aging/Senior Service organizations.

People with disabilities and others can learn about device demonstrations through MATP directly or through subcontract organizations. MATP has provided brochures, a web page, social media posts, short videos, and other materials about the program. Professionals may also refer people to MATP’s subcontract sites.  More information can be found at [Demonstrations and Short –Term Device Loans](https://mymdrc.org/assistive-tech/device-demonstrations-loan) (https://mymdrc.org/assistive-tech/device-demonstrations-loan)

### Device Short-term Loan Activity

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **No** | **No** | **No** |
| **Independent Living Center** | **Yes** | **Yes** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **Yes** | **Yes** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **No** | **No** | **No** |
| **Local/Community Entities** | **Yes** | **Yes** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other (***describe)* | **No** | **No** | **No** |

Select the option that describes how the majority of devices loaned are delivered to and returned from a borrower. Identify only one.

* **The majority of devices are shipped via mail or other delivery service.**

**The majority of devices are delivered or picked up in-person.**

#### Description of Short-Term Device Loan

After the person who will use AT participates in a device demonstration, Michigan's Assistive Technology Program’s (MATP) Short-Term Device Loan (STL) activity allows a person with a disability to borrow equipment, free of charge, from MATP’s inventory.

Device loans during this period are used only to help the borrower to make an informed decision about acquiring a device. Therefore, the program is limited to the person with a disability who will actually be using the device as assistive technology. Typically, one device would be loaned at any given time; however, up to three devices could be loaned, at the discretion of the demonstrator. Each transaction with the same person following the same device demonstration, whether one or more devices, is considered one STL for the purposes of billing. The length of the short-term loan is typically 14 to 30 days.

Future planning will address a broader audience as allowed under the AT Act, specifically to individuals, employers, public agencies, and/or others seeking to comply with the Individuals with Disabilities Education Act or the ADA.

More information can be found at [Demonstrations and Short –Term Device Loans](https://mymdrc.org/assistive-tech/device-demonstrations-loan) (https://mymdrc.org/assistive-tech/device-demonstrations-loan)

## State Leadership Activities

### Training Activities

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **No** | **No** | **No** |
| **Independent Living Center** | **Yes** | **Yes** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **Yes** | **Yes** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **No** | **No** | **No** |
| **Local/Community Entities** | **No** | **Yes** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other** *(describe)* | **No** | **No** | **No** |

#### Planned Information & Communication Technology (ICT) Accessibility Training (required)

MATP developed and presented several training sessions as “train the trainer” sessions specifically for Centers for Independent Living (CIL) on accessible documents. The CILs agreed to improve their own agency practices and to train others in their communities. Weekly reminder emails “Tuesday Tips” have been distributed following the training sessions. MATP will continue to follow-up with additional training for these organizations on this topic. MATP will also provide training on accessible documents to other organizations and agencies. MATP also will expand ICT training into the area of web accessibility.

#### Planned Transition Training

MATP provides a session on AT and Transition to the participants at the annual “Her Power, Her Pride” retreat for girls and young woman with disabilities. MATP also provides training on AT for transition to community or remaining in the community for people involved with MIChoice waiver program.

#### Other Training Activity

MATP offers training to audiences identified through its strategic priority areas. These areas are identified together with the Advisory Committee and other stakeholders to take advantage of unmet needs and to leverage opportunities to increase both access and acquisition of AT.

MATP has provided materials and training to subcontractors throughout the state to provide AT training on a variety of topics covering many aspects of AT for community living, AT for executive functioning and AT for low vision. The training sessions are designed in modules that can be combined to create 30 minute to 90-minute sessions and a minimum number of attendees is required. MATP sometimes contracts with others to produce new modules, provide train-the-trainer sessions, and answer follow-up questions. MATP offers training to audiences identified through its strategic priority areas.

MATP also has the capacity to offer training webinars through an accessible platform and has a number of recorded sessions available for view from MATP’s website.

### Technical Assistance Activities

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **No** | **No** | **No** |
| **Independent Living Center** | **No** | **No** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **No** | **No** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **No** | **No** | **No** |
| **Local/Community Entities** | **No** | **No** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other** *(describe)* | **No** | **No** | **No** |

#### Planned Transition Technical Assistance or Other Technical Assistance Activity (required)

Technical assistance will be provided to improve practices and policies affecting the access and acquisition of assistive technology with agencies and organizations consistent with MATP’s strategic priority areas.

For example, MATP has been working with a coalition of organizations and state agencies around long-term care in community settings for people with disabilities and older adults. As a part of this area, MATP has had conversations and confirmed support for the acquisition of AT by the Medicaid waiver program “MIChoice” which is available through Area Agencies on Aging in the state.

MATP has supported an initiative for organizations to increase access to AT in Disasters, along with specific training developed so far for people with disabilities and for shelter providers.

MATP is meeting with the state rehabilitation agency to discuss improving access to AT through their agency and have worked together on a survey of staff and discussed ways to collaborate to increase AT for competitive employment.

Other priorities may be developed and additional technical assistance delivered as time, needs and opportunities arise.

### Public Awareness Activities

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **No** | **No** | **No** |
| **Independent Living Center** | **Yes** | **Yes** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **No** | **No** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **No** | **No** | **No** |
| **Local/Community Entities** | **No** | **No** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other** *(describe)* | **No** | **No** | **No** |

#### Public Awareness Activity

MATP is part of a group planning activities around the 30th Anniversary of the ADA. Assistive technology awareness will be included in these activities.

MATP participates in conferences, fairs and exhibits at various locations throughout the state. These are selected to fill in gaps where assistive technology information may not otherwise be present. The program also subcontracts with other organizations for public awareness activities. MATP provides subcontract organizations with AT public awareness kits that include devices and informational cards.

MATP provides the online Assistive Technology Directory for Michigan - based resources for funding, services, assessments, sales and rentals.

#### Information and Assistance Activities

| **Collaborating organizations conducting this activity** | **Have written agreement with this entity** | **Provide financial support to this entity** | **Receive financial support from this entity** |
| --- | --- | --- | --- |
| **Banks/financial institution** | **No** | **No** | **No** |
| **Independent Living Center** | **No** | **No** | **No** |
| **Easter Seals** | **No** | **No** | **No** |
| **Disability/AT Organizations** | **No** | **No** | **No** |
| **Federal Entities/Agencies** | **No** | **No** | **No** |
| **State Entities/Agencies** | **No** | **No** | **No** |
| **Local/Community Entities** | **No** | **No** | **No** |
| **Private Entities** | **No** | **No** | **No** |
| **Other** *(describe)* | **No** | **No** | **No** |

#### Description of Information and Assistance

MATP has a toll-free phone number available and a contact form on our website. Calls, emails, and other assistance requests are either answered directly or forwarded to the appropriate MATP staff member who is familiar with region of the state or the specific requested information.